



Dow Chemical  
Employees' Credit Union

*Making membership count.*

## New User Enrollment – DCECU App

If you have never used DCECU's app:

1. Download the DCECU app from the App Store or Google Play
2. Tap the app icon to launch
3. Select "First time user? Enroll now"
4. Enter your Social Security number
5. Enter your Member number
6. Enter your email address
7. Enter your phone number
8. Select "Next"

*You must have access to the device with this phone number at the time of enrollment. This number must be on file for your membership account at DCECU.*

Username

Password [Show](#)

[Forgot?](#)

Sign in

First time user? Enroll now

Enroll

Tell us a little bit about yourself.

SSN [Show](#)

4.  [Show](#)

*EIN and ITIN are also accepted*

Member Number [Show](#)

5.  [Show](#)

Email

6.

Phone

7.

8.

9. Retrieve your 2-step verification code

*The default delivery method is SMS text message. If you previously used the same email address and phone number to register an Authy account, your code can be retrieved from the Authy app.*

10. Enter your 2-step verification code

11. Select “Verify”

12. Enter a username

13. Create a password

14. (Recommended) Select “Show” to display the password entered

15. Select “Next”

16. Create a passcode

*The passcode is used to unlock the DCECU app on your device.*

17. Confirm your passcode

**Congratulations! After a brief welcome tutorial, you will be ready to start using the new DCECU app!**

