

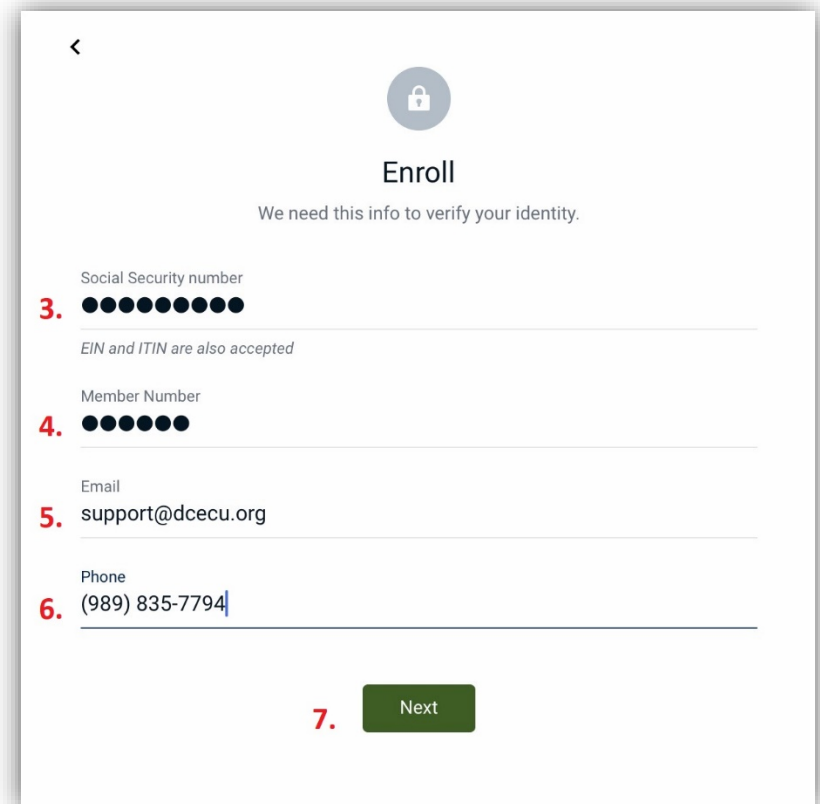


**Dow Chemical  
Employees' Credit Union**  
*Making membership count.*


# New User Enrollment – DCECU Website

If you have never used DCECU's Online Banking:

1. Go to [dcecu.org](http://dcecu.org) and locate the Online Banking sign in box
2. Select "Register"
3. Enter your Social Security number
4. Enter your Member number
5. Enter your email address
6. Enter your phone number  
*You must have access to the device with this phone number at the time of enrollment. This number must be on file for your membership account at DCECU.*
7. Select "Next"

A screenshot of the DCECU website's enrollment form. The form is titled "Enroll" and includes a sub-header "We need this info to verify your identity." The form contains four input fields, each with a red number indicating the step: 3. Social Security number (masked with 10 dots), 4. Member Number (masked with 6 dots), 5. Email (support@dcecu.org), and 6. Phone ((989) 835-7794). A green "Next" button is located at the bottom right of the form.

<



**Enroll**

We need this info to verify your identity.

Social Security number

**3.** ●●●●●●●●●●

*EIN and ITIN are also accepted*

Member Number

**4.** ●●●●●●

Email

**5.** support@dcecu.org

Phone

**6.** (989) 835-7794

**7.**

8. Retrieve your 2-step verification code

*The default delivery method is SMS text message. If you previously used the same email address and phone number to register an Authy account, your code can be retrieved from the Authy app.*

9. Enter your 2-step verification code

10. Select “Verify”

11. Enter a username

12. Create a password

13. Confirm your password

14. (Optional) Select “Show rules” to display username and/or password rules

15. Select “Next”

**Congratulations! You are now ready to start using DCECU’s new Online Banking!**

